

# Honeywell Total Connect™ Remote Services



MORE WAYS THAN EVER FOR SECURITY DEALERS  
TO CONNECT TO OPPORTUNITY

## The Total Package

**Honeywell**

# HONEYWELL TOTAL CONNECT™ 2.0 WITH ENHANCEMENTS

## Featuring Z-Wave® Automation, Enhanced Video, Informative Content and More!

Honeywell Total Connect delivers the features and services your customers want—providing you with everything you need to grow your business! End-users can receive alerts, view live video and control their security systems remotely. Now, they can also control Z-Wave enabled thermostats, lighting, locks and more when using Honeywell's LYNX Touch 5100 or Tuxedo Touch™—enhancing both their lifestyles and your opportunity for additional RMR. There's never been a better time to connect to opportunity!



## MOBILE

- Works with iPhone®, iPad® and Android™ devices
- Modern graphics and icons match Honeywell's graphic touchscreens and enhance the end-user experience
- Free apps available\*



## SECURITY

- Easiest security system interface for your customers
- Intuitive prompts and graphic icons are easy to read, simple to understand and make operation and training a snap
- Keypad, status and zones are viewable at a glance

## REAL-TIME CONNECTION

- Automatically provides true system status for a superior user experience
- Virtual keypad delivers full functionality and offers one-touch bypass
- System is reliable and easy-to-use

*\*Honeywell Total Connect subscribers can download the iPhone and iPad apps from the iTunes® App Store. The Android app is available in the Google Play Store. iPhone, iPad and iTunes are registered trademarks of Apple Inc. All other trademarks are property of their respective owners.*

# THERMOSTATS

Z-Wave® enabled thermostat control is a great way to help your customers save money on their energy and utility bills, conserve resources and live more comfortable, efficient lifestyles.

## End-users can:

- Remotely control their thermostats via computers, smartphones and compatible wireless mobile devices
- Set scenes and schedules for added comfort, convenience and energy savings
- Receive notifications if the temperature is raised or lowered outside of the schedule



# LIGHTING

Great for homes and businesses, Z-Wave enabled lighting control is the easiest, most convenient way to set scenes and schedules for ambience, security and energy savings. Users can also track activity and receive alerts if a light is turned on or off.



# LOCKS

Now your customers can remotely monitor and control the Z-Wave enabled locks to their homes or businesses from wherever they are. There's no need to make multiple copies of keys anymore! They can instantly grant access to employees, service workers, babysitters, housekeepers, relatives, neighbors and dog walkers at any time. They can also track activity and receive email and video alerts whenever a door is locked or unlocked.





## INFORMATIVE CONTENT\*

With Honeywell Total Connect™ Remote Services, your customers can receive informative content like local weather, traffic and news. It's also a great way for dealers and central stations to communicate with consumers—reminding them to pay bills and reaching out to them with messages and special promotions.

*\*When using Honeywell's LYNX Touch 5100.*



# HONEYWELL TOTAL CONNECT VIDEO SOLUTIONS

If your customers have a laptop, smartphone or any web-enabled device, they've got everything they need to look in on their homes, families or businesses wherever they are with Honeywell Total Connect Video Solutions.

### Video Viewer

The video viewer has an attractive, easy-to-use interface with customizable multiple images, sizing capability, streaming views and pan/tilt control with compatible cameras.

### Focus on Opportunity

Honeywell Total Connect Video offers:

- Secure communications and firewall-friendly video streaming
- Web-based camera configuration
- Up to six cameras per account
- Works with indoor low-light camera (iPCAM-WL)
- Event-driven video notification with adjustable video motion detection technology
- Video storage of up to 100MB of clips

### iPCAM-WL Compatibility Chart

VAM	Tuxedo Touch™ Wi-Fi® Rev 5.1.9.0_VA & greater	Honeywell Total Connect 2.0	Honeywell Total Connect 1.0	LYNX Touch Systems
√	√	√	X	*

√Compatible

XNot compatible

\*Does not support "local viewing" on LYNX Touch systems



Several portable indoor and outdoor camera

# STANDALONE VIDEO OPTION

## Get Video Alerts or Just Look In

You can offer a standalone video solution for customers who do not want a security system—all you need are cameras, an Internet connection and an AlarmNet® account. It's a great way to enhance end-user awareness and peace of mind while improving the opportunity to increase your RMR and win new customers. Just picture what it can do for your business!



s available—can be placed virtually anywhere!

# CUSTOMER BENEFITS

## Homeowners

If your customers' homes could talk, what would they say? Whether a door has been opened, a valuable has been moved or a flood has been detected, Honeywell Total Connect™ Remote Services can tell them! A laptop or smartphone is all a homeowner needs to stay in the know and in control. If it's happening in their home, it's happening on their phone.

### Homeowners can:

- Control their security system remotely and know when the system has been armed or disarmed
- Control Z-Wave® lighting, locks and thermostats remotely
- See when someone exits or enters their home with video
- Find out when motion is sensed in outdoor areas like pools, patios and driveways
- Receive alerts when indoor valuables have been moved or disturbed
- Instantly know if leaks or floods have been detected in laundry rooms, kitchens, bathrooms or basements



- Set up temporary access codes for babysitters, housekeepers, contractors and guests
- Receive extreme temperature alerts, which can help indicate a power failure or problems with furnaces or air conditioners
- Schedule lights to come on at night or schedule different indoor lights to turn on and off each day, to make homes appear occupied

## Families

Whether homeowners are looking to check up on the babysitter or elderly relatives, check in on their children or make sure events happened if and when they were supposed to, Honeywell Total Connect provides them with the ultimate peace of mind.

### Family members can easily:

- View live, streaming video of nurseries and play areas to keep an eye on nannies or babysitters
- Know if their children have arrived home safely from school—or if they haven't
- Know if a senior loved one has left the premises or pressed a panic pendant to summon help in the event of a medical crisis, fire or other emergency



- Look in on their pets or get a text message, email or video alert when the dog walker or pet sitter arrives or if they didn't show up
- Keep track of their childrens' busy schedules and know when they come and go

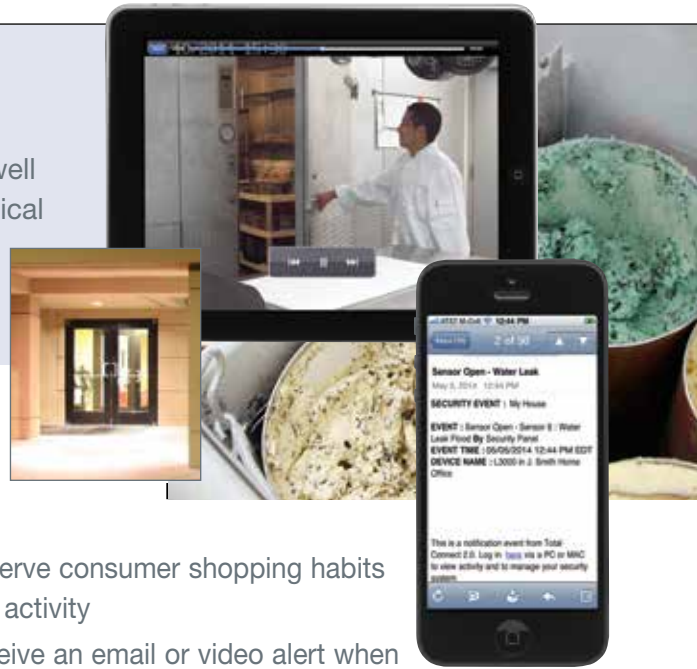


## Business Owners

Just because business owners are out of the office doesn't mean they have to be out of the loop. When they put Honeywell Total Connect™ Remote Services to work, they'll have the critical information they need to help manage their businesses, their employees and even the unexpected.

### Wherever they are, business owners can:

- Keep an eye on employees
- Control Z-Wave® lighting, locks, thermostats and more
- Conveniently access up to 100 sites with one login
- Know exactly what time their business opens and closes
- Receive an alert when someone enters a hazardous or restricted area
- Supervise voids, resales and returns by monitoring cash registers with live video or recorded snapshots
- Protect inventory, avoid business disruption and create a safer working environment by being alerted to floods, leaks or extreme temperatures
- Observe consumer shopping habits and activity
- Receive an email or video alert when indoor valuables have been moved or disturbed
- Find out what days are better for business by tracking exactly when customers enter or exit their establishments
- Manage high employee turnover by assigning and canceling access codes in an instant



# WEB-BASED TOOLS

## AlarmNet® Direct

The AlarmNet Direct website includes intuitive tools and a configuration wizard for easy maintenance of your AlarmNet accounts. It's fast, easy to use and includes many exciting features. Use it anywhere, anytime...even on the go!

### → Signing Up is Easy!

To gain access, you may request log-in credentials from your central station or sign up online.

- Visit the AlarmNet Direct website:  
<https://services.alarmnet.com/AlarmNetDirect>
- Complete the sign-up form to establish log-in credentials
- Only one sign-up per dealer company is necessary; additional log-ins may be created by the initial user
- For validation purposes, provide valid city ID/CSID, MAC ID and MAC CRC from each communication device

AlarmNet Direct is compatible with all major browsers.

Faster and easier access to information in just one search.



## GET CONNECTED

[www.totalconnecttoolkit.com](http://www.totalconnecttoolkit.com)

Our dealer toolkit, [www.totalconnecttoolkit.com](http://www.totalconnecttoolkit.com), provides you with the latest Honeywell Total Connect™ Remote Services news, product information, videos, literature, photos and more.

*Some images for illustration purposes and subject to change.*

### Award Winning Innovative Technology



#### For more information:

[www.honeywell.com/security](http://www.honeywell.com/security)

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L/TLCTDLB/D  
June 2014  
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